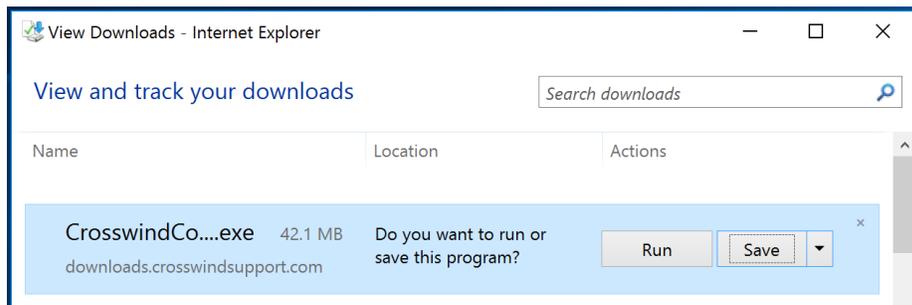


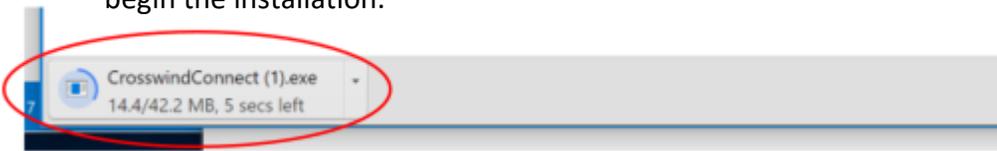
# Crosswind Connect Installation Guide

1. Click the following link or copy and paste it into your Internet browser (Internet Explorer, Chrome, Firefox, etc) to run the Crosswind Connect installation.  
<http://downloads.crosswindsupport.com/downloads/CrosswindConnect.exe>
2. Depending on your browser, click **Run** when prompted, or click the "**CrosswindConnect.exe**" program to begin the installation.

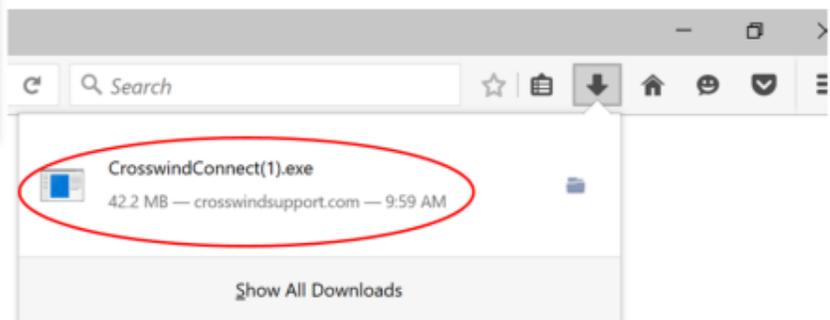
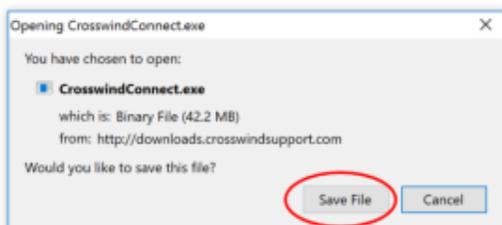
## Internet Explorer:



**Chrome:** Once the file completes download, in the bottom-left hand corner, click on it to begin the installation.



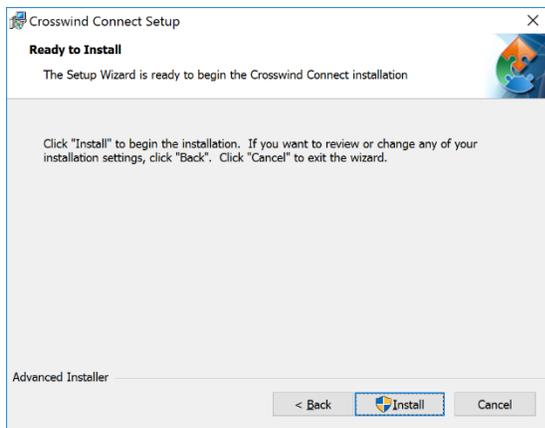
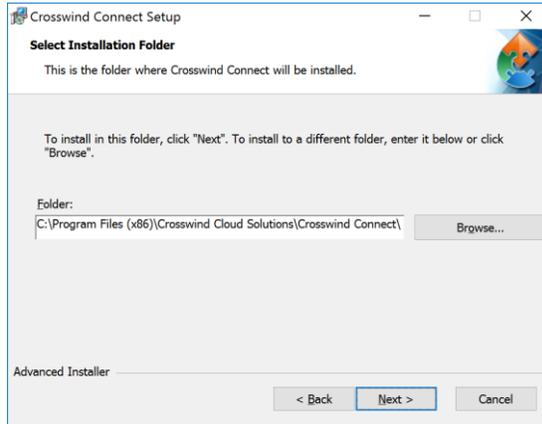
**Firefox:** Click **Save File** when prompted. Once downloaded, you will be able to click on it in the top right-hand corner to begin the installation.



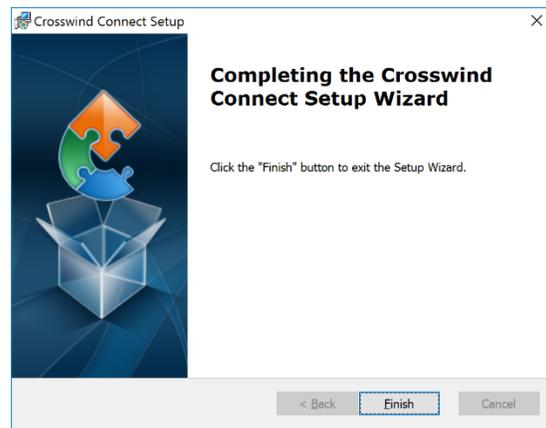
3. When the installation begins, click **Next** on the first screen.



4. On the next screen, **Select Installation Folder**, click **Next**.



5. Ready to Install, click **Next**.



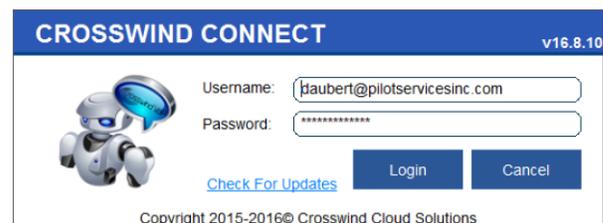
6. Click **Finish** when the installation is complete.

7. You will now have a new shortcut on your desktop called "**Crosswind Connect**". Double-click to launch the program.



8. Enter the **username** and **password** you were provided.

For information on how to use the program see the **Crosswind Connect User Guide**, or click the **Help** icon in the bottom left hand corner.



If you need assistance, please contact Crosswind VoIP Support by emailing [support@crosswindsupport.com](mailto:support@crosswindsupport.com) or by calling (888) 920-5685