



How to Change Your Password

V1.1

Follow the process below to change your Crosswind Huddle password. If you have any trouble, please contact Crosswind Support at support@crosswindsupport.com or call 888-920-5685 option 1.

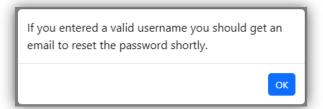
To change your Password for Crosswind Huddle:

- 1. Go to https://portal2.crosswindvoip.net/
- 2. Enter your Crosswind Huddle username, which is also your email address, and then click **Forgot Password**. Please note if you have previously used LinQ, it would be the same email address you used for that application.



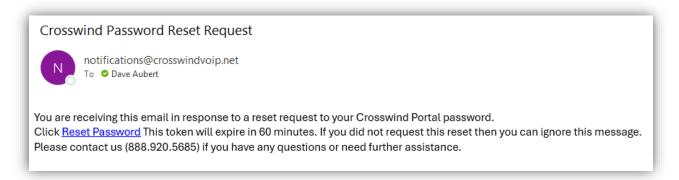


3. Click **Ok** to the message stating you will receive an email to reset the password shortly.



4. Check your Inbox for an email with the subject "Crosswind Password Reset Request". If you do not receive the email, please check your SPAM or JUNK folder. You can also try steps 1-3 again, confirming you are entering the correct email address. If you do not receive the reset email, please contact Crosswind Support.

Click the Reset Password link.



5. Enter a new password at least 8 characters long and click Change Password.



6. You can now log into Huddle with the new password you set.

